



November 15, 2016

The Honorable Board of Supervisors
Administration Building
1221 Oak Street
Oakland, CA 94612

**SUBJECT: APPROVE FISCAL YEAR 2017 AUGMENTATIONS FOR CITY OF
FREMONT AND PACIFIC CENTER FOR HUMAN GROWTH IN THE
AMOUNT OF \$242,000**

Dear Board Members:

RECOMMENDATIONS:

- A. Approve two master contract augmentations to fund Lesbian, Gay, Bisexual, Transgender, Queer, Questioning, Intersexed, and/or Two-Spirit Peer Support Services with no change in the contract period of 7/1/16 - 6/30/17 for:
 - i. City of Fremont, (Principal: Suzanne Shenfil, Executive Director; Location: Fremont, CA; Master Contract No. 900111; Procurement Contract No. 13450) increasing the procurement amount from \$1,592,721 to \$1,620,221 (\$27,500 increase); and
 - ii. Pacific Center for Human Growth, (Principal: Leslie Ewing, Executive Director; Location: Berkeley, CA; Master Contract No. 900308; Procurement Contract No. 13489) increasing the procurement amount from \$100,825 to \$315,325 (\$214,500 increase);
- B. Delegate authority to the Director of Behavioral Health Care Services or his designee to execute the contract exhibits on your behalf; and
- C. Authorize the Auditor-Controller to increase appropriations with offsetting revenues as shown in the attached Financial Recommendation.

SUMMARY/DISCUSSION:

Behavioral Health Care Services (BHCS) values peer-led, person-centered services that reach a greater diversity of individuals living with mental health issues. Peer Support is a non-stigmatizing approach for providing support to Lesbian, Gay, Bisexual, Transgender, Queer, Questioning, Intersexed, and/or Two-Spirit (LGBTQQI2-S) individuals with serious mental illness in Alameda County.

In 2006, utilization of an older adult Peer Support model was identified as a need through the Mental Health Services Act (MHSA) community stakeholder and input process. The process identified the use of strategic Peer Support as a meaningful and cost effective approach in meeting the needs of the growing older adult population with the range of behavioral health care needs. The process also found that the LGBTQQI2-S older adult population was a vulnerable group particularly in need of supports. Wellness and recovery oriented mental health services and services specific to the needs of the LGBTQQI2-S population have been historically absent from the menu of older adult services funded through BHCS. The MHSA Prevention and Early Intervention (PEI) funding has allowed BHCS Older Adult System of Care to review and implement best practices for older adults, and release a Request for Proposal (RFP) to specifically fund Peer Support services for older adults who identify as LGBTQQI2-S.

BHCS is requesting approval of two contract awards resulting from this RFP to the City of Fremont and the Pacific Center for Human Growth LGBTQQI2-S. The City of Fremont will deliver these Peer Support services for Southern Alameda County, while the Pacific Center for Human Growth will deliver these services for Central, East, and Northern Alameda County.

The augmentations will allow each provider to develop a Peer Support program for older adults delivered by older adults with similar lived experiences to address the gaps identified by stakeholders which improve the betterment of the LGBTQQI2-S community. The use of the Peer Support model will demonstrate positive outcomes and impact individuals experiencing behavioral health challenges. It is anticipated that the older adult LGBTQQI2-S Peer Support programs will serve 40 unduplicated clients per year across Alameda County.

BHCS has been contracting with the Pacific Center for Human Growth since 2012 to provide Peer Support to transition-age youth (TAY) in the LGBTQQI2-S community. As a part of the Innovative Grants Program, the Pacific Center for Human Growth was also selected in 2013 to create a Welcoming Toolkit to address service gaps and learning opportunities for providers serving LGBTQQI2-S community. To build on the momentum and tools developed through the Innovative Grants Program, the Pacific Center for Human Growth will provide annual trainings to 20 BHCS providers and Community-Based Organizations on the Welcoming Toolkit to better equip them to serve the LGBTQQI2-S population through culturally responsive and trauma informed practices. As an additional expansion of their existing contracted services, the provider will offer drop in trauma grief groups with over 40 sessions per year to serve the LGBTQQI2-S population and others experiencing trauma.

SELECTION CRITERIA AND PROCESS:

BHCS released RFP No. 16-03 on Tuesday June 14, 2016 to fund Older Adult Peer Support services targeting older adults identifying as LGBTQQI2-S. The RFP was advertised using the General Services Agency's (GSA) advertising guideline by posting on the BHCS and GSA websites. In addition, a courtesy email was sent to BHCS' contracted providers and other BHCS contracts via existing email distribution lists. BHCS held two Bidders' Conferences on the morning of June 22 in Oakland and the afternoon of June 23 with representation from two agencies. BHCS received two bids for the program, from City of Fremont to serve South County and Pacific Center to provide county wide services. An evaluation panel consisting of four subject matter experts from BHCS, community based organizations, and a consumer was conducted on Wednesday August 24. Bidders were invited for an interview on

Thursday August 25. The Evaluation Panel recommended awarding both agencies a contract and pro-rating the contract amount based on the service area and older adult population. Bidders were notified via certified mail of the Evaluation Panel's recommendation on Thursday September 6.

The table below summarizes the results of this RFP and the Evaluation Panel's recommendations for contract award for the OA Peer Support program.

<i>Bidder</i>	<i>Certified Small, Local or Emerging</i>	<i>Service Area/s</i>	<i>Score</i>	<i>Contract Award Amount</i>
<i>City of Fremont</i>	<i>No</i>	<i>South</i>	<i>401</i>	<i>\$55,000</i>
<i>Pacific Center for Human Growth</i>	<i>Yes</i>	<i>North, Central, East</i>	<i>367</i>	<i>\$195,000</i>

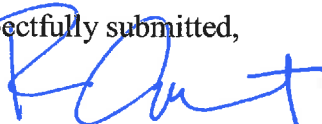
Following a prior RFP, Your Board approved the Pacific Center for Human Growth to provide Peer Support services to LBGTTQI2-S TAY and adults on April 17, 2012. The Welcoming Toolkit and Trauma Support Groups represent an expansion of these Peer Support activities to better meet the needs of LBGTTQI2-S TAY, adults, and older adults.

As a governmental organization, the City of Fremont is exempt from the County SLEB provisions. The Pacific Center for Human Growth is a non-profit community-based organization which has elected to become SLEB-certified (No. 11-00167).

FINANCING:

Funding for these augmentations is through the Mental Health Services Act, per the attached financial recommendation. There is no increase in net county cost as a result of your approval.

Respectfully submitted,



Rebecca Gebhart, Interim Director
Alameda County Health Care Services Agency