



The Family Education Resource Center  
In partnership with Behavioral Health Care Services  
Presents

\*\*\*\**Provider Education*  
*Family Support Series*\*\*\*\*

Please join us for our interactive Provider Education Series. This series will enhance the provider's capacity to support family members and caregivers throughout the treatment and support of mental health consumers within Alameda County Behavioral Health Care

*Common Family Issues*  
*and Useful Resources*

**Monday, May 24, 2010**  
**9:30 to 12:00 pm**

The California Endowment  
Oakland Conference Center  
1111 Broadway, 7<sup>th</sup> Floor

**Providers will:**

- ✓ Gain deeper understanding of the lived experience of the many types of 'family', including cultural nuances
- ✓ Gain tools to address the complex issues/ stages of coping, adaptation and adjustment for family members (including tips for giving hope to the family and tips for accepting and supporting family members presenting at different stages, for example denial and anger)
- ✓ Gain deeper insights into the significance and value of family involvement in impacting successful outcomes; learn tips for strengthening the family bond, including reconciliation
- ✓ Learn tips for engaging family members as an integral part of the development of the treatment plan
- ✓ Gain knowledge of a variety of additional resources available to family members

**SPACE IS LIMITED**

To register contact: Katrina Killian  
**510.746.1706 / [kkillian@mhaac.org](mailto:kkillian@mhaac.org)**

*Light Refreshments*

Family Support Series I -Workshops

June 15<sup>th</sup>

*Confidentiality Procedures Workshop:  
Supporting families understanding of  
confidentiality laws and processes*

July 20<sup>th</sup>

*Treatment Planning  
Engaging family members in the treatment  
plan*

August 16<sup>th</sup>

*Support Systems:  
Expanding Support Systems beyond family  
members*